

SUPPLY CHAIN MANAGEMENT ADDENDUM NO.1

SUBJECT: BID ERW2603/01: THE APPOINTMENT OF A SERVICE PROVIDER FOR DATACENTER SERVICES TO HOST ERWAT DISASTER RECOVERY (DR) INFRASTRUCTURE FOR A FIXED PERIOD

SUBMISSION DEADLINE: With Tender Submission

TIME: 12H00

Bidders' attention is drawn to the amendments made in the document. Please complete and submit the Addendum together with your bid submission.

Please note the Records of Addenda extract below as referred to on page 52 of 82. Please note that the completion of the table on page 52 is mandatory due to this addendum and failure to complete will result in disqualification.

The following amendment shall apply:

1. **Amendment 1:** The provision under **Special Conditions of Contract** on **Page 26 of 82**, which states, "**Bidders annual increase will be done in terms of the percentage/price indicated in the pricing schedule provided for years 1, 2 and 3,**" shall **not apply** to this bid. The pricing schedule provided is structured to accommodate once-off pricing only and does not require bidders to submit annual escalation percentages. Should any price adjustment become applicable during the contract period, such adjustments will be considered in accordance with the provisions of MBD 3.2, which provide for price adjustments where applicable.
2. **Amendment 2:** Mandatory Requirement No. 1 on **page 21 of 82** has been amended to clarify the specific Uptime Institute Tier III certifications that ERWAT will accept. The original requirement referred generally to a Tier III Uptime Institute certification, which may have been open to interpretation. To provide greater clarity, ERWAT will accept the following Uptime Institute certifications as evidence of compliance:
 - a. Tier Certification of Constructed Facility (TCCF) issued by the Uptime Institute; and/or
 - b. Tier Certification of Operational Sustainability (TCOS) issued by the Uptime Institute.
3. **Amendment 3:** Mandatory Requirement No. 2 on **page 21 of 82** has been amended to clarify the acceptable ISO/IEC 27001 certification requirements applicable to the bidder and the proposed hosting environment.

The original requirement required the ISO/IEC 27001 certificate to be issued solely in the name of the bidding entity. The requirement has been revised to also permit an ISO/IEC 27001 certificate issued in the name of the proposed data centre operator, provided that the bidder submits documentary evidence of a valid partnership agreement, service agreement, reseller agreement, or other formal contractual arrangement demonstrating the relationship between the bidder and the proposed data centre operator.

4. **Amendment 4:** Mandatory Requirement No. 3 on **page 21 of 82** has been amended to clarify the acceptable independent assurance reports applicable to the proposed data centre.

The original requirement specified only an **ISAE 3000 (or higher) Type II Attestation Report/Certificate**. To accommodate internationally recognised assurance frameworks that provide an equivalent level of assurance, the requirement has been amended to permit the submission of **either a SOC 2 Type II Report, an ISAE 3000 (or higher) Type II Attestation Report, or an ISAE 3402 Type II Assurance Report** for the proposed data centre.

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5. **Amendment 5:** Amendment to Technical Requirements No.2 on **page 17 of 82** to clarify the Power Infrastructure Requirements.

The Technical Requirements have been amended to clarify the electrical power supply requirements for ERWAT's Disaster Recovery (DR) infrastructure to be hosted within the successful bidder's proposed data center.

The successful bidder shall provide a **dedicated three-phase electrical power supply** to support the existing ERWAT Disaster Recovery infrastructure. The power infrastructure shall be compatible with the electrical requirements of the equipment to be relocated and shall be connected to the data center's redundant power distribution system, including the associated UPS and standby generator infrastructure.

This amendment serves to clarify the minimum power supply requirements for the hosted Disaster Recovery environment and does not alter the underlying technical requirements of the tender.

6. **Amendment 6:** As part of the evaluation of this bid, ERWAT will conduct a site visit of bidder's datacenters. This will be done post evaluation of the mandatory requirements. Should you not meet the mandatory requirements you will not be considered for the site visit evaluation. The following criterion must be met before your financial proposals are considered as per the table below. The table below will be completed by the Bid Evaluation Committee. All the criteria below must be adequately satisfied, and non-compliance will result in disqualification.

No	Site Requirement	Compliant (Yes/No/Inadequate)
1.	Power Redundancy (UPS and Generator)	
2.	Redundant Cooling	
3.	Temperature and Humidity Monitoring	
4.	Fire Detection and Suppression Systems	
5.	Access Control and CCTV Monitoring	

7. **Amendment 7:** Amendment to **Pricing Schedule** and **Scope of Work** – Disaster Recovery (DR) Infrastructure Colocation and Migration

ERWAT has amended the Pricing Schedule and Scope of Work to make provision for a **Provisional Sum of R250,000.00** for the colocation and "shift and lift" migration of ERWAT's existing Disaster Recovery (DR) infrastructure to the successful bidder's proposed data center.

The Provisional Sum shall be utilized for all activities associated with the relocation, transportation, handling, installation, and commissioning of the DR infrastructure within the proposed data center, as directed by ERWAT.

In addition, the following requirements shall apply:

- The successful bidder shall make provision for **armed security escorts** during the transportation of the DR infrastructure from ERWAT's premises to the proposed data center.
- The successful bidder shall ensure that all equipment is covered by **comprehensive transit insurance** for the full replacement value of the equipment, **estimated at R10 Million**, for the duration of the move, including loading, transportation, unloading, handling, and installation.
- The successful bidder shall be fully responsible for any loss of or damage to the equipment occurring during the relocation and commissioning process, unless such loss or damage is attributable to the negligence or willful misconduct of ERWAT.
- Documentary proof of the applicable transit insurance shall be provided to ERWAT prior to the commencement of the relocation activities. This amendment provides for the costs associated with the secure relocation of ERWAT's Disaster Recovery infrastructure and clarifies the responsibilities of the successful bidder in respect of transportation, security, insurance, and commissioning.

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*NB: The Pricing Schedule referenced (Pages 2,3 and 4) in this addendum below will replace Pages 22 to 24 and will be used for evaluation purposes. Please note that you must include this addendum to your submission, however you must **NOT** modify the original bid document. You can add this addendum as an annexure to your submission. You will also be required to record this addendum on page 52 of the tender document.*



PRICING SCHEDULE

PRICING INSTRUCTIONS

1. Bidders must price for the line items as set out below. This is a rate based tender and therefore no sub totals and totals will be applicable in the pricing schedule and orders will only be generated on an as and when required basis according to the rates.
2. The successful bidder may be required to submit a quote for the works required prior to being issued an official order and will be limited to the rates as set out herein.
3. Bidders are required to price for all direct and indirect cost relating to the execution of the contract.
4. Bidders should note that the quantity stipulated in the table below is indicative and ERWAT reserves the right to increase/decrease the quantity as the need arises.
5. Evaluation for price scoring will be done by calculating the line items in the table below to an indicative sum to determine the highest scoring bidder as provided for in the PPPFA Regulation 2022.
6. Bidders should note that the indicative values should not be construed as a total or sub-total in any way and does not limit the award to this value. Purchase orders may be issued at the rates on an as and when required basis to not exceed the available budget for such throughout the contract period.
7. Orders will be issued on estimates as directed by the user department. All services rendered will be invoiced and paid on actuals.
8. ERWAT reserves the right to implement the scope of work in part (partially) or in full and use any of the priced bill of quantities- whichever is cost effective to ERWAT and/or as per approved budgets.
9. Bidders are **not permitted** to add any additional pricing to ERWAT's pricing schedule nor attach their own pricing schedule to this bid.
10. Bidders must complete the pricing schedule on the official ERWAT bid document issued.

The price should be inclusive of all direct and indirect costs (including transport, delivery, collection, labour and other applicable fees).

The following will be accepted to be a fully completed pricing schedule:

Bidders to indicate accurately:

A price is written/typed in Ink. No pencil or tippex will be accepted. Please note that where bidders opt to type in the prices, the original bid document will be accepted by ERWAT. The document is not to be retyped and no additional pricing schedule in the bidder's format will be accepted. In the event that there are two pricing schedules submitted by the bidder, the original issued document from ERWAT will prevail.

Bidders are not allowed to STRIKE THROUGH the BOQ and only the abbreviations as stated below, will be accepted:

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No charge = N/C

Included = Incl

RO will be accepted as no charge.

No offer = N/O

If pricing is left blank, or the bidder indicated N/A, it will be accepted to be an incomplete and non-responsive bid.

PRICING TABLE

No	Description	UOM	Rate (VAT inclusive)
1	Racking and Stacking of the existing HCI and Network equipment. (Labour & Site Preparation)	Once-Off	
2	VXLAN Configuration (Firewall and Switches)	Once-Off	
3	Network Link Setup – 300 Mbps Dedicated Line	Once-Off	
4	DR Initial Testing	Once-Off	
5	42U Lockable Rack Space (Tie III Facility)	Per Month	
6	Guaranteed Power Availability	Per kVa	
7	Interconnectivity Fee	Per Month	
8	300 Mbps Dedicated Network Link (including business SLA support)	Per Month	
9	Datacenter 24/7 Remote Hands Support	Per Month	

No.	Description	UOM	Rate (VAT inclusive)
1	Initiation or implementation fee <i>(If applicable)</i>	Sum	

Description	Amount (incl. VAT)
*Provisional Sum for Datacenter Relocation to Proposed Colocation Facility (with Gauteng Province), including Armed Security Escort, and Comprehensive Transit Insurance.	R 250 000.00
*Provisional Sum subject to approval	R 600 000.00
Administrative fee	R500.00

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- a. A Provisional Sum has been included in the pricing schedule and will only be applicable where related goods are required that are not catered for in the line items in the pricing schedule.
- b. The maximum Provisional Sum of R250 000.00 has been allocated for the Data Center Relocation (Disaster Recovery Infrastructure Relocation). The utilization of this Provisional Sum is subject to ERWAT's prior written approval and shall not exceed R250 000.00. Payment shall be limited to the actual approved cost incurred.
- c. The items will be on an as and when required basis subject to prior approval of the items/services being required.
- d. ERWAT may request a quote from the appointed bidder/s (where applicable) for the items/services required.
- e. ERWAT reserves the right to verify market related costs, this includes the sourcing alternative quotation for the items/services in relation to actual cost verification.
- f. Payment for such items/services will be based on actual costs plus the administrative fee specified in the pricing schedule. The administrative fee applies only to items not listed in the pricing schedule, is limited to one fee per order or job, and will be deducted from the provisional sum.
- g. The supporting documentation that must be supplied is the quotation from the appointed company or third-party supplier.
- h. The provisional sum value is valid for the total contract period.



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NOTE TO BIDDERS:

1. Bidders must submit the supporting documents as stipulated by the tender requirements and this addendum where applicable along with the bid document. Preferably have a separate file for the supporting documents and include an index that details the location of each supporting document. ERWAT will not be held liable for any omissions including page omissions from the tender document.
2. The bid document should be sealed and deposited in the public tender box at our offices. No late submissions will be accepted.

Should you have any enquiries with this regard, please contact Mr. Inkosinathi Nhlapo on Inkosinathi.nhlapo@erwat.co.za (Supply Chain Management)

Yours sincerely,



Mr. Paseka Nku
ICT System Administrator



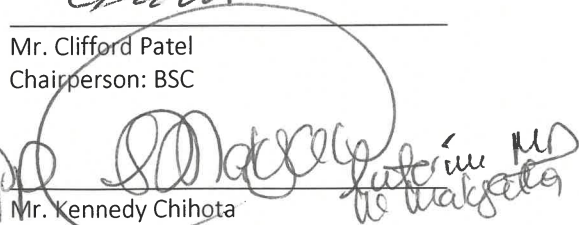
Mr. Inkosinathi Nhlapo
SCM Specialist: Tenders



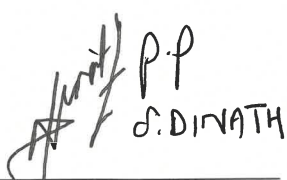
Mr. Victor Chuene
SCM Manager



Mr. Clifford Patel
Chairperson: BSC



Mr. Kennedy Chihota
Managing Director



Ms. Gratitude Ramphaka
CFO: Financial Services

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ACKNOWLEDGEMENT OF RECEIPT OF ADDENDUM

Details of bidding entity

Bidding entity:

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Representative's name and surname:

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Authorised signatory designation:

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Signature:

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Date:

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